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## GUARANTEES, MAINTENANCE & CLEANING GUIDE

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### WINDOW HANDLE

- 10-year mechanical guarantee
- 10-year surface guarantee on satin chrome, polished chrome, black and PVD gold
- 1-year surface guarantee on graphite, pewter patina, antique bronze, brushed copper and rose gold

### DOOR HANDLE

- 10-year mechanical guarantee
- 10-year surface guarantee on satin chrome, polished chrome, black and PVD gold
- 1-year surface guarantee on graphite, pewter patina, antique bronze, brushed copper and rose gold

### STAYS & PEGS

- 10-year mechanical guarantee
- 10-year surface guarantee on satin chrome, polished chrome, black and PVD gold
- 1-year surface guarantee on graphite, pewter patina, antique bronze, brushed copper and rose gold

### BUTT HINGES

- 10-year mechanical guarantee
- 10-year surface guarantee

### MAINTENANCE

To ensure optimal performance and longevity, we recommend regular cleaning and lubrication of external hardware. Moving parts should be lubricated at least twice yearly. In corrosive environments, such as coastal areas or industrial sites, more frequent maintenance is recommended to protect against damage.

### DECORATIVE FINISH

To maintain the integrity of the decorative finish, it is crucial to keep the surfaces clean. This can be achieved by gently wiping with a soft, clean cloth, followed by rinsing with clean water and drying with a lint-free cloth.

Avoid using abrasive materials, harsh chemicals, wire brushes, or scouring pads, as these can damage the finish. Keep the surface free from dirt and debris that may cause corrosion. Exercise caution to prevent contact with sharp objects that could scratch the finish.

### MOVING PARTS

Products with moving components, such as window and door handles and hinges should be lubricated regularly to ensure smooth operation. A light machine oil or silicone spray lubricant is recommended at least twice a year.

Where parts come into contact with each other, such as the window stay pegs, apply a grease-based lubricant, such as acid-free petroleum jelly, at least twice yearly. Keep these areas clean to prevent obstructions and damage to the substrate.

If moving parts come into contact with contaminants, carefully clean the area with compressed air and re-lubricate. For more thorough cleaning, lightly spray with silicone spray lubricant, wipe with a soft cloth, and re-lubricate.

### FIXED PARTS

To ensure proper functionality, it is essential that all products remain securely fixed at all times. Regular inspections should be conducted to verify the condition of screws and fixings. If necessary, repairs should be carried out by a qualified professional.

Failure to adhere to these maintenance guidelines may result in damage to the surface finish and void the product's warranty.

Regal<sup>®</sup>  
Hardware